

pushTAN: Bank transfers in the internet branch

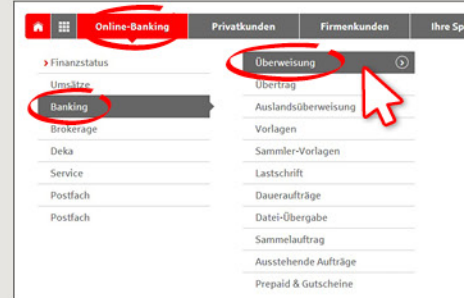
www.sparkasse-bayreuth.de/pushtan



1 Log on to online banking.



2 Tap „Online-Banking“ → „Banking“ → Bank transfer („Überweisung“) from the „Online-Banking“ menu.



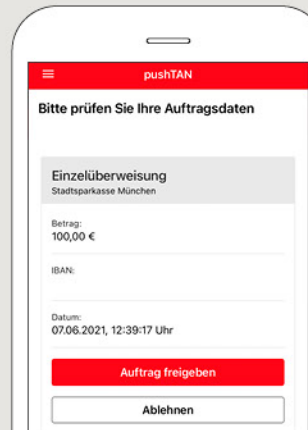
3 The bank transfer form now displays. Select the account from which you want to debit. Enter the recipient's name, their IBAN and BIC, the amount (Betrag) to be transferred and the reference details (Verwendungszweck). These entries are mandatory.

You can make further settings in the lower part of the transfer form. Tap Next („Weiter“).

4 A message is sent to your smartphone informing you that you have a new pushTAN. Open the S-pushTAN app and enter your password.

Tap on „Auftrag freigeben“.

Important security information: Compare the details in the pushTAN message with your original documents, e.g. invoice.



5 Your transfer has been carried out and you receive confirmation.

Tips: Enter the details directly. Errors can occur when copying. Avoid using umlauts and special characters. Euro and cents are separated with a comma. Avoid using any separator for thousand amounts: (correct: 1500; incorrect: 1.500).

DO YOU HAVE ANY QUESTIONS? WE WILL BE HAPPY TO ANSWER THEM.

You can contact us under call number: 0921 284-0 or chat: www.sparkasse-bayreuth.de/sparkassen-chat Mon – Fri from 8 am – 8 pm, Sat from 9 am – 2 pm



Further contact options: www.sparkasse-bayreuth.de/kontakt