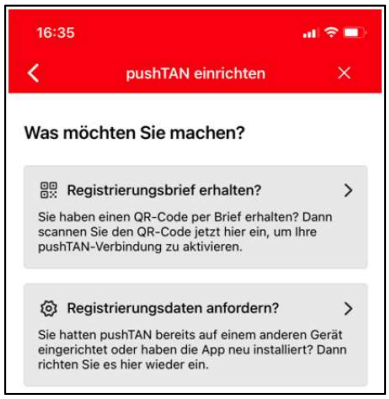
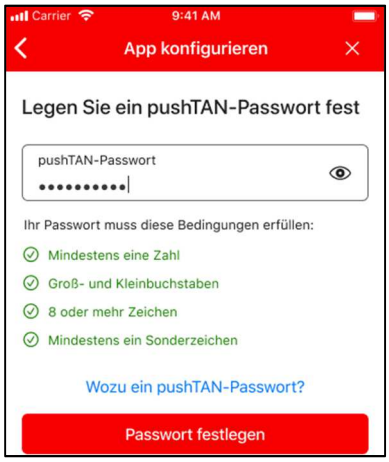
pushTAN: Brief instructions for activation

In order to register your pushTAN you will need the letter called **„Registrierungsbrief“**.
You can identify this document by the printed QR-Code.
Additionally you are going to need the letter with your initial access data **„Ihre Erstzugangsdaten…“** to start.

	Description	Visual example
1.	First, you need to install the S-pushTAN-App on your mobile device. To do this, just enter **„Sparkasse“** into the search bar of your Google Play-/ App Store.	Play Store Android App Store Apple Icon S-pushTAN-App
2.	After opening the app, you will see the **Starting Page**. By pressing the Button **„Jetzt einrichten“**("Set up now"), you will be forwarded to the **„pushTAN einrichten“**("Set up pushTAN") overview screen. With the selection **„Registrierungsbrief erhalten?“** ("Registrierungsbrief received?") You can start the initial setup of the S-pushTAN-App on your mobile device.	
	You will see the „**Schritt für Schritt**“("step-by-step") page. Please press on **„Weiter“**("Next").	
2.	You are now on the "**Configure app**" overview. Allow the app to send you push notifications and assign a pushTAN password. The password must meet the following conditions: ■ At least 8 characters long ■ At least one digit ■ At least one capital letter ■ At least one special character (!.,;?) You can then decide whether you want to unlock the app using biometric features like FaceID or your fingerprint.	
3.	By pressing the Button **„Weiter“**("Next"), you can allow access to your camera so that the QR-Code can be scanned in the following step.	
4.	**„Verbindung aktivieren“** You are now seeing the **„Verbindung aktivieren“**("Activate connection") page and can now scan the QR code shown in the registration letter. (Alternatively, the registration data can also be entered manually by pressing "Code eingeben" below. It can be found next to the QR Code.)	

Please make sure that passwords are only accessible to you!

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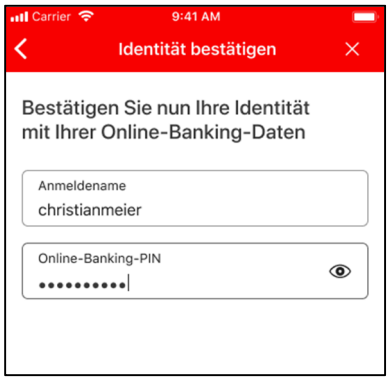
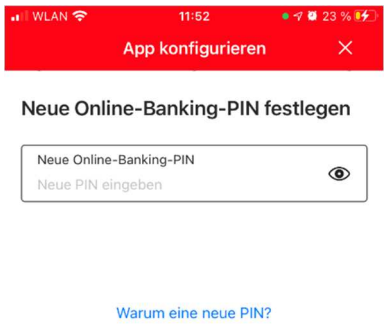
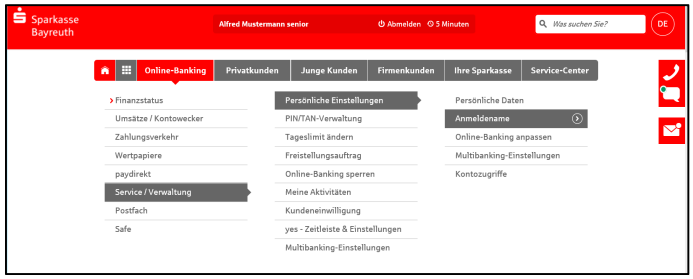
5.	You are now on the **„Identität bestätigen“**("confirm identity") site. You will now be asked to enter your online banking access data. If this is the initial registration, you can find the „Anmeldename“ ("login name") and Online Banking PIN on the document called **„Ihre Erstzugangsdaten…“.** If no alternative login name was assigned, your 16-digit legitimation ID will be set as your login name automatically. Afterwards, please press **„Identität bestätigen“**("confirm Identity") to resume.	
	The app will now ask you to change your Online Banking PIN. It is extremely important that only you can access your Online Banking account. From now on, this new PIN will be the key to unlock your Online Banking! So please choose a PIN that is secure enough and easy to remember. After confirming by pressing the red button you will have to repeat that new PIN and confirm it.	
After pressing the red button, the app activates the connection and shows you the confirmation page! Here you can press the red button marked **„fertig”** ("Done"). From now on, the S-PushTAN app can receive your transaction numbers and the registration process is complete. You can now close the app.		

Further steps when setting up a new **online banking** account are on our website.	
We also recommend that you change your "**online banking login name**". The path to do so is shown on the right. The new login name must also be confirmed inside the S-PushTAN-App, by clicking on „Auftrag freigeben”.	

After successfully installing and registering the S-pushTAN-App, you can also use our app “Sparkasse - Ihre mobile Filiale” on your mobile device. This gives you a complete overview of your financal status and gives you the possibility to use e.g. Kwitt and the photo transfer. Our bank code is 773 501 10.

You may also be interested in some of our other apps:

pay		Pay		and many more…
With paydirekt you can pay your Online-Shopping easily, directly and save with your Sparkassen-Account.	With Kwitt you can easily and conveniently pay from cell phone to cell phone. You can find the Kwitt function directly in the navigation of your Sparkasse app.	With Apple Pay and your Sparkassen-Card or Sparkassen credit card, you can pay easily, contactlessly and securely with your iPhone.	With the “Mobile payment” app and your Sparkassen-Card or Sparkassen credit card, you can pay easily, contactlessly and securely with your Android smartphone.	Sparkasse- it‘s easy!

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